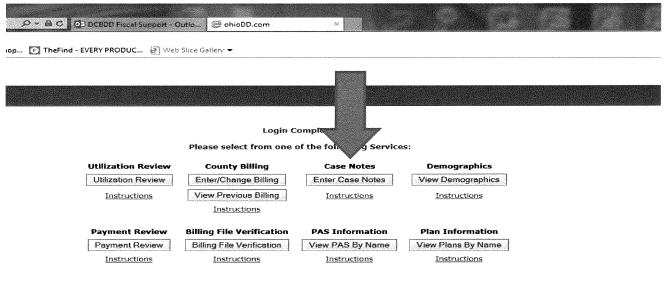
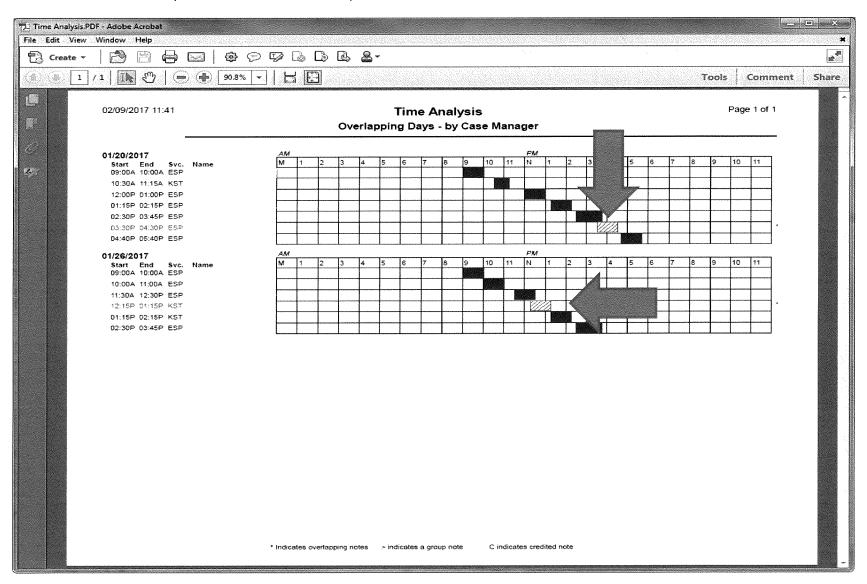
Log In and select "Enter Case Notes"



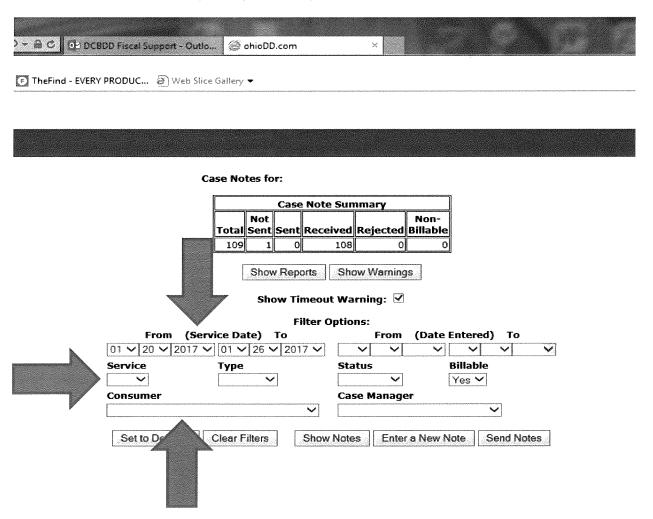
If you have any problems using these services, please click here.

Please do not use your web browser's 'Back' button when using ohioDD.com. Each web page has controls to navigate through the service. If you are in a service and want to use a different service, select the 'Services' tab at the top of the web page to return to this menu. Once you are done using ohioDD.com, please select the 'Log Off' tab and close your web browser to free up resources for other users.

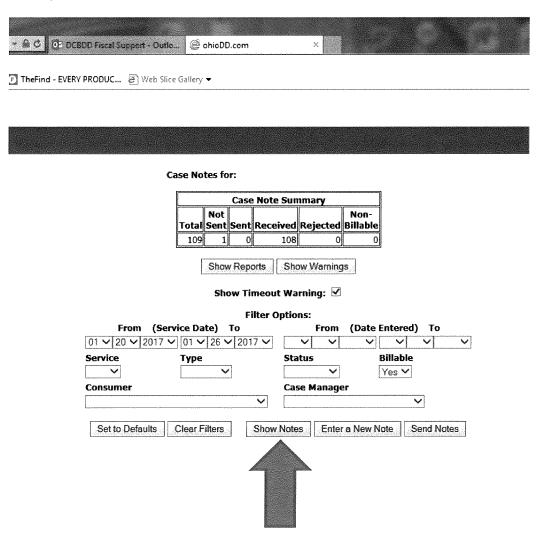
Review the dates on the report received from the County Board to see which notes need to be credited. They will show up in RED.



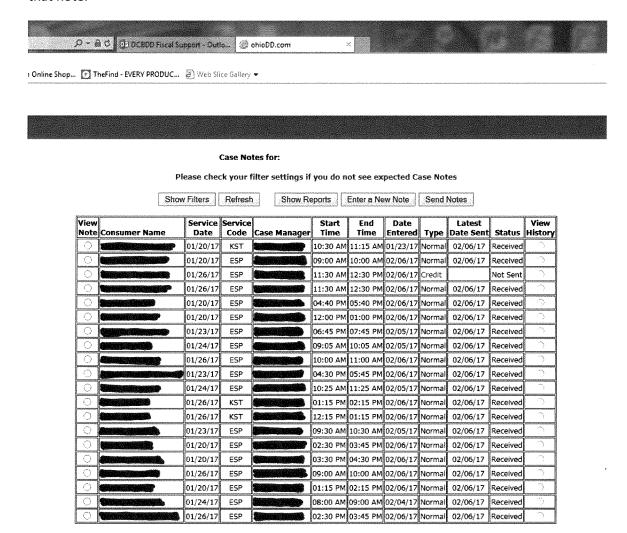
Use the filters in OhioDD.com to show the date, service code and name of the person for the incorrect note that needs to be credited. If you have more than one service code you need to credit, leave the "Service" field blank. If you have more than one person you need to credit, leave the "Consumer" field blank. If you only have one person and one service code to credit, you can populate these fields.



When you have the correct filters, click "Show Notes."

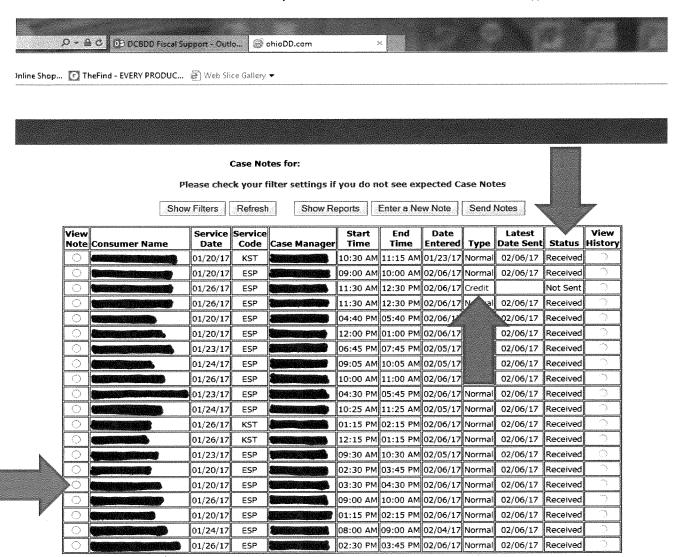


This will show all notes for each person served between the dates filtered. If you only filter one person and one service code, you will only see that note.



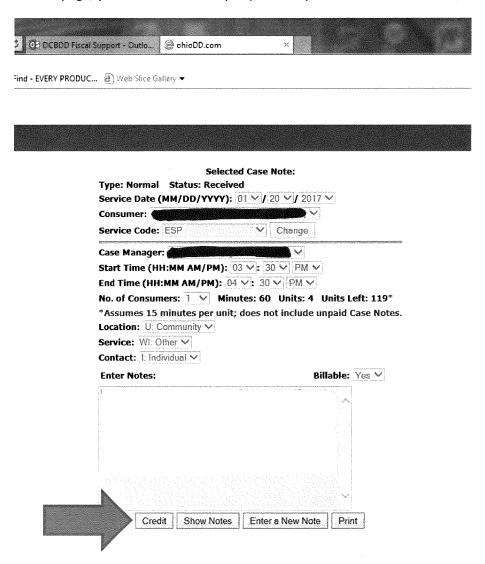
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Click "View Note" next to the incorrect note you need to credit. You can also see the type and status of notes from this page.

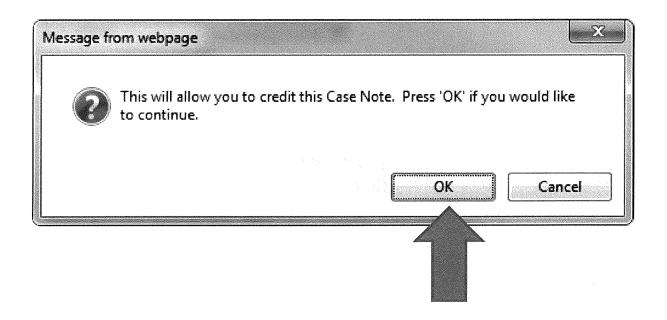


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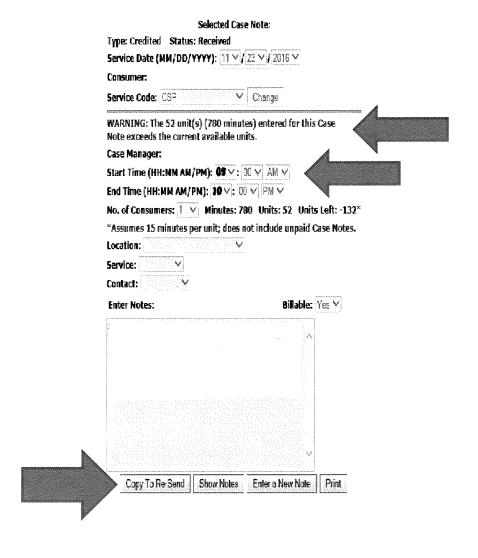
On this page, you will see the note you previously entered. At the bottom, click "Credit."



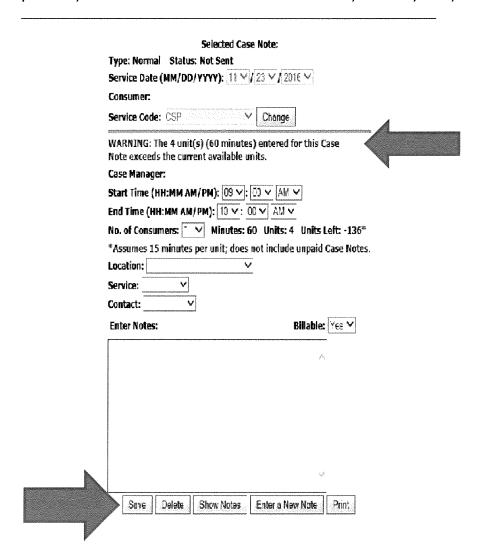
A pop-up will show asking if you would like to continue. Click "OK."



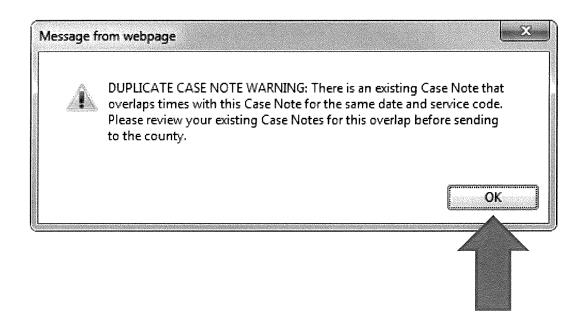
Click the "Copy To Re-Send" button to adjust your note. Note any warnings that show up regarding available units. Notice in this example the case note was entered from 9 am to 10 pm, creating a 52 unit note.



You can make changes to any field on this screen underneath the line. Click "Save" when you are done. The warning still shows since the previously billed 52 units are not backed out in the County Board's system yet.



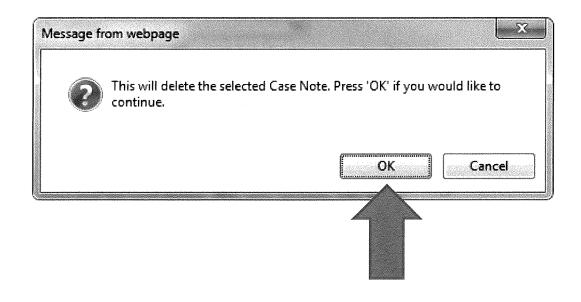
You will get a duplicate case note warning if you have more than one note with overlapping dates and times. Click "OK."



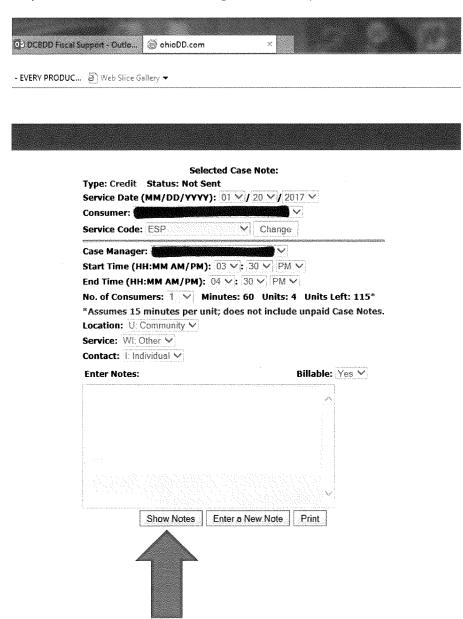
Check all the fields of the note shown. If you determine it is a duplicate, you can delete it by clicking the "Delete" button.

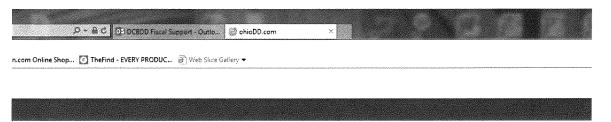
Sele	ected Case Note:
Type: Credited Status: Not	Sent
Service Date (MM/DD/YYYY)): 11 V / 23 V / 2016 V
Consumer:	
Service Code: CS3	∨ Change
WARNING: The 52 unit(s) (7 Note exceeds the current av	80 minutes) entered for this Case allable units.
Case Manager:	
Start Time (HH:MM AM/PM):	: [9 v :][v AM v
End Time (HH:MM AM/PM):	10 V; 00 V PM V
	inutes: 780 Units: 52 Units Left: -18
banasaninani ⁴	it; does not include unpaid Case Notes
Location:	V
Service:	
Contact:	
Enter Notes:	Billable: Yes Y
	A
	₩
X	
Delete Show	v Notes Enter a New Note Print

You will get a pop-up asking if you're sure you want to delete the selected note. Click "OK" if you do.



Or you can select "Show Notes" to go back to the previous screen to check the status of your credited note.





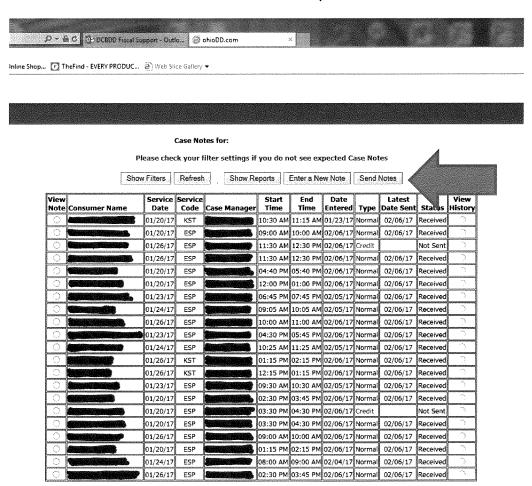
Case Notes for:

Please check your filter settings if you do not see expected Case Notes

		Show Filters	Refresh	Show Re	aports	Enter a Ne	w Nate	Send	d Notes		
w	Consumer Nam	Service Date		Case Manager	Start Time	End Time	Date Entered	Туре	Latest Date Sent	Status	View History
)		01/20/17	KST		10:30 AM	11:15 AM	01/23/17	Normal	02/06/17	Received	\circ
		01/20/17	ESP	thursday)	09:00 AM	10:00 AM	02/06/17	Normal	02/06/17	Received	0
_		01/26/17	ESP		11:30 AM	12:30 PM	02/06/17	Credit		Not Sent	2
		01/26/17	ESP		11:30 AM	12:30 PM	02/06/17	Normal	02/06/17	Received	3
		01/20/17	ESP		04:40 PM	05:40 PM	02/06/17	Normal	02/06/17	Received	\bigcirc
		01/20/17	ESP		12:00 PM	01:00 PM	02/06/17	Normal	02/06/17	Received	9
)	CHEEK PLANT	01/23/17	ESP		06:45 PM	07:45 PM	02/05/17	Normal	02/06/17	Received	3
_		01/24/17	ESP		09:05 AM	10:05 AM	02/05/17	Normal	02/06/17	Received	0
		01/26/17	ESP		10:00 AM	11:00 AM	02/06/17	Normal	02/06/17	Received	
		01/23/17	ESP		04:30 PM	05:45 PM	02/06/17	Normal	02/06/17	Received)
		01/24/17	ESP		10:25 AM	11:25 AM	02/05/17	Normal	02/06/17	Received	_^_
-		01/26/17	KST		01:15 PM	02:15 PM	02/06/17	Normal	02/06/17	Received	3
_		01/26/17	KST		12:15 PM	01:15 PM	02/06/17	Normal	02/06/17	Received	7
)		01/23/17	ESP		09:30 AM	10:30 AM	02/05/17	Normal	02/06/17	Received	^)
)	واستسبي	01/20/17	ESP		02:30 PM	03:45 PM	02/06/17	Normal	02/06/17	Received	9
)		01/20/17	ESP	eneria.	03:30 PM	04:30 PM	02/06/17	Credit		Not Sent	-9
)		01/20/17	ESP		03:30 PM	04:30 PM	02/06/17	Normal	02/06/17	Received	7
)		01/26/17	ESP		09:00 AM	10:00 AM	02/06/17	Normal	02/06/17	Received	
		01/20/17	ESP		01:15 PM	02:15 PM	02/06/17	Normal	02/06/17	Received	7
)		01/24/17	ESP		MA 00:80	09:00 AM	02/04/17	Normal	02/06/17	Received	2
}	التدريجي	01/26/17	ESP	AUTOR AUTOR.	02:30 PM	03:45 PM	02/06/17	Normal	02/06/17	Received	- > -

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Note: The note has not been sent to DCBDD at this point. You must click "Send Notes" at the top of the page.



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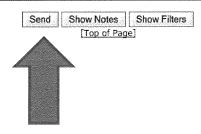
Click "Send."



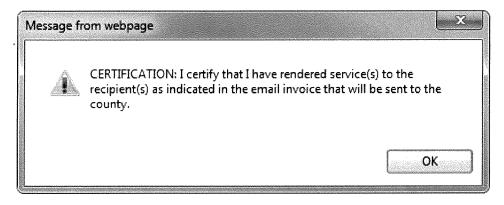
Case Notes for:

2 of 2 Case Notes ready to be sent are displayed

View Note	Consumer Name	Service Date		Case Manager	Start Time	End Time	Date Entered	Туре	Check Do Not Send
		01/26/17	ESP		11:30 AM	12:30 PM	02/06/17	Credit	
		01/20/17	ESP		03:30 PM	04:30 PM	02/06/17	Credit	



Click "OK" on the certification message.



The next screen will show which notes have been sent.

